

Southern Electronics Repair Form

Cluster/Speedometer

(REG)

Please print out this form, complete fully, and enclose with your repair. **Thank you for choosing Southern!**

Contact Information

Name _____
Business Name *(if applicable)* _____
Street Address _____
City/State/Zip Code _____
Phone Number _____
Email _____

This information is used for return shipping. Location should be secure or have someone available to receive unit.

Unit Information

Make _____ Model _____ Year _____ Mileage _____

Functions Not Working..... Speedometer Odometer Tachometer Backlight Pointers Gauges

Nature of Problem..... Dead Cuts Off Dim Flickers Erratic Wiggles Reads Incorrect
 Doesn't Light

When Does Problem Occur..... Always Often Rarely When Hot When Cold On Bumps

Vehicle Has Cruise Control..... Yes No (if yes, does the cruise control cut out when your speedometer or odometer has problems? This could be a bad Vehicle Speed Sensor, or VSS, and not the cluster)

Additional Info (the more info we have, the quicker we can repair your cluster)

Payment Information

Price Quoted* _____ (check here if you have not yet received an estimate)

Credit Card (No charges made until unit is ready to ship. For security purposes, credit card information will not be kept on file.)

MasterCard Visa Discover American Express

Card Number _____

Expiration _____

Name on Card _____

Billing Address (only needed if different than shipping address above)

Street Address _____

City/State/Zip Code _____

Check Included (Checks are cashed when received. Refunds for overpayment will be sent separately by US mail. **Personal checks will delay shipment 5-7 business days while funds are verified.**)

COD (Add \$10 to estimates for the UPS COD fee. We cannot ship COD to a PO Box.)

PayPal (Please make sure the email address above is the email for your PayPal account.)

* If our estimate is too low due to hidden corrosion, unsuccessful prior repair attempts, or undisclosed fluid intrusion, we will contact you with a new estimate. You can OK the charge or decline the repair. If you decline the repair for this reason we will return your equipment at NO CHARGE to you.