

SOUTHERN ELECTRONICS Inc.

AUDIO EQUIPMENT REPAIR FORM ©Southern Electronics.com 1-800-446-2880

Please print out, complete **FULLY** and enclose with your repair. *Thank you for choosing Southern!*

SALUTATION: _____ **NAME** _____ **DATE** ____/____/____

RETURN ADDRESS FOR REPAIR TO BE SHIPPED TO: Location should be secure or have someone there to receive your unit.

• Apartment or Suite _____ Street Address _____

• City _____ State _____ Zip Code _____ + _____

PHONE NUMBERS, Daytime _____ Evenings _____ Cell _____

EMAIL ADDRESS PLEASE ENTER CAREFULLY _____ @ _____

PAYMENT METHOD. PLEASE CHECK ONE:

CREDIT CARD, Please include the information below. No charges made until ready to ship. For security credit card information is not kept in a computerized data base. You may ask us to call you back for this information.

• **CARD NUMBER** _____ -- _____ -- _____ -- _____

• **EXPIRATION DATE:** Day (If Shown) _____ Month _____ Year _____

• **CARD TYPE:** MasterCard Visa Discover Amex **SECURITY NUMBER** (On signature line or printed on front) _____

• **FULL NAME, On Card** _____ **SIGNATURE** _____

• **ADDRESS WHERE CREDIT CARD BILL IS RECEIVED** (Only if different from ship to address)

• Apartment or Suite _____ Street Address _____

• City _____ State _____ **ZIP CODE** _____ + _____

CHECK INCLUDED, This will delay process 10 days for check to clear. Checks are cashed when received. Refunds for over payment will be sent separately by US mail

COD. Add \$15.00 to estimates for the UPS COD fee. Sorry, we cannot ship COD to a PO Box. **PayPal** Please give email above.

PRICE QUOTE REQUEST Please email quote Please call with quote.

WHAT IS THE PROBLEM WITH THE UNIT? Please check all boxes that problem occurs. The more information you provide the better we can troubleshoot the problem.

• **ON WHAT FUNCTION?** AM FM Cassette CD Display Amplifier Other _____

• **WHEN DOES THE PROBLEM OCCUR?** Always Often Rarely When Hot When Cold After Playing _____ minutes

• **TYPE OF PROBLEM?** Dead Cuts Off Static Distorted Buzz Squeal Whine Blank

• **AT WHAT VOLUME SETTING?** All Normal High Low Volume

• **WHICH SPEAKERS ARE AFFECTED?** All Left Rear Right Rear

Left Front Lower Left Front Top Right Front Lower Right Front Top Sub Woofer

• **ENGINE NOISE PROBLEMS:** On AM On FM CD/Tape On FM

Ignition In Accessory Position Ignition On Run, But Engine Off Engine Running With Head Lights On

Varies With RPM When _____ Is Switched On

• **PROBLEM OCCURS WHEN:** When Driving When Stopped Hitting Bumps Hitting Dash

• **Any More Details?** _____

MAKE OF CAR _____ **Model** _____ **Year** _____